



MAIL PAYMENT TO:
 HERNANDO COUNTY UTILITIES
 P.O. BOX 30384
 TAMPA, FL 33630-3384
 (352) 754-4037 "AT YOUR SERVICE"

<http://www.hernandocounty.us/utills/>

Statement Date
 Account Number

12/14/11
 C000000-00

Current Charges 105.97
 Current Charges Due Date 01/03/12

13 - 1
 Customer, Customer
 12345 Mariner Blvd
 Spring Hill, FL 34606

C10003900 4 000010597 8 0



PLEASE FOLD AND TEAR THE TOP PORTION OF STATEMENT & RETURN WITH YOUR PAYMENT MADE PAYABLE TO HERNANDO COUNTY UTILITIES DEPARTMENT IN US FUNDS.
 PLEASE DO NOT FOLD, CLIP OR STAPLE PAYMENT STUB. INCLUDE ACCOUNT NUMBER ON PAYMENT.

IMPORTANT MESSAGES

ACCOUNT NUMBER
C000000-00
ACCOUNT NAME
CUSTOMER, CUSTOMER
SERVICE ADDRESS
12345 Mariner Blvd
TRANSPONDER ID

**** ELECTRONIC FUND TRANSFER PARTICIPANT ****
 Amount due will be electronically transferred on 12/27/2011.

IMPORTANT All existing trash collection contracts have been extended until 12/31/2011. The new contract with Republic Services (Seaside Sanitation) will begin 01/01/2012. More information to come...
 HERNANDO COUNTY UTILITIES - CUSTOMER SERVICE HAS MOVED!
 Our new location is at 7405 Forest Oaks Blvd. Spring Hill, FL
 Lobby Hours Mon., Tue., Thur & Fri. 8AM - 4:30P Wednesdays 9AM - 4:30PM

METER ID	METER SIZE/UNITS	METER READ	PREVIOUS READ	BILL FROM	BILL TO	DAYS IN READ	
84154307	5/8"	1.0000	12/08/2011	11/08/2011	11/15/2011	12/14/2011	30
AVG MONTHLY USAGE		AVG USAGE LAST MONTH	AVG SAME MONTH LAST YEAR				
26500		26700	32500				
CURRENT READ	PREVIOUS READ	CONSUMPTION	IRR CURRENT READ	IRR PREVIOUS READ	CONSUMPTION - AVG CONSUMPTION		
1087700	1068200	19500					

1	\$ 1.20	0 - 10,000	12.00
2	\$ 1.80	10,001 - 20,000	17.10
3	\$ 2.40	20,001 - 30,000	N/A
4	\$ 3.60	30,001 - 50,000	N/A
5	\$ 6.00	50,001 - 75,000	N/A
6	\$12.00	75,001 - and up	N/A

PREVIOUS BALANCE 159.81
 PAYMENTS RECEIVED 159.81CR
 BALANCE FORWARD 0.00

Any Past Due Balance Must Be Paid Immediately to Avoid Interruption in Service

CURRENT ACTIVITY

WATER USAGE	29.10
WATER BASE CHG	5.40
SEWER USAGE	57.72
SEWER BASE CHG	13.75
TOTAL CURRENT CHARGES	105.97
TOTAL DUE	105.97

Month	Usage (GAL)
NOV	29600
OCT	25600
SEP	19300
AUG	19500
JUL	68200
JUN	25400
MAY	20600
APR	22700
MAR	21600
FEB	21600
JAN	25500
DEC	21200

WATER USAGE RATES: Monthly residential water usage is billed in 1000 gallon increment block rates shown below. Monthly residential sewer base rate is \$13.75. Residential Sewer is billed at \$2.96 per 1000 gallons for consumption capped at 6000 gallons. Monthly commercial water usage rates are determined by meter size and the equivalent meter factor shown below. Monthly sewer consumption is billed at \$2.96 per 1000 gallons with no cap.

SERVICE BASE RATES

All active accounts are billed base charges regardless of consumption.

<u>RESIDENTIAL BLOCKS</u>	<u>RESIDENTIAL RATE</u>	<u>RESIDENTIAL EMERGENCY BLOCK RATES</u>	<u>**COMMERCIAL WATER BLOCKS</u>	<u>**COMMERCIAL 5/8" METER RATES</u>
0 - 5,000 gallons	\$1.02/1,000 gallons	\$1.02/1,000 gallons	0 - 10,000 gallons	\$1.20/1,000 gallons
5,001 - 10,000 gallons	\$1.20/1,000 gallons	\$1.20/1,000 gallons	10,001 - 20,000 gallons	\$1.80/1,000 gallons
10,001 - 20,000 gallons	\$1.80/1,000 gallons	\$1.80/1,000 gallons	20,001 - 30,000 gallons	\$2.40/1,000 gallons
20,001 - 30,000 gallons	\$2.40/1,000 gallons	\$3.60/1,000 gallons	30,001 - 50,000 gallons	\$3.60/1,000 gallons
30,001 - 50,000 gallons	\$3.60/1,000 gallons	\$5.40/1,000 gallons	50,001 - 75,000 gallons	\$6.00/1,000 gallons
50,001 - 75,000 gallons	\$6.00/1,000 gallons	\$9.00/1,000 gallons	Over 75,000 gallons	\$12.00/1,000 gallons
Over 75,000 gallons	\$12.00/1,000 gallons	\$18.00/1,000 gallons		

**** COMMERCIAL BLOCKS AND RATES VARY DEPENDING ON METER SIZE**

COMMERCIAL METER FACTOR SERVICE RATES				
Meter Size	Meter Factor	2012 Service Availability Charges		
		Water	Sewer	Total
5/8	1	\$5.40	\$13.75	\$19.15
3/4	1.5	\$8.10	\$20.63	\$28.73
1	2.5	\$13.50	\$34.38	\$47.88
1-1/2	5	\$27.00	\$68.75	\$95.75
2	8	\$43.20	\$110.00	\$153.20
3	16	\$86.40	\$220.00	\$306.40
4	25	\$135.00	\$343.75	\$478.75
6	50	\$270.00	\$687.50	\$957.50
8	80	\$432.00	\$1,100.00	\$1,532.00
10	115	\$621.00	\$1,581.25	\$2,202.25

Customer Service Office
 7405 Forest Oaks Blvd.
 Spring Hill, FL 34606
 Monday, Tuesday, Thursday & Friday 8AM - 5PM
 Wednesdays 9AM - 5PM
(352) 754-4037 fax (352) 688-5012

Mail Payments to:
 Hernando County Utilities Department
 PO Box 30384
 Tampa, FL 33630-3384
Payable to:
 Hernando County Utilities Department
DO NOT MAIL CASH

*****PLEASE MAIL ALL CORRESPONDENCE DIRECTLY TO OUR OFFICE.*****

PAYMENT AND DISCONNECT POLICY: Utility bills are due upon receipt and become past due 20 days after the billing date. Failure to receive a bill does not prevent service interruption or additional service charges. If your statement shows a past due balance, payment should be made immediately to avoid late fees and possible interruption of service. Your service may be disconnected for failure to pay the past due balance in full in a timely manner, additional fees and deposit maybe required. To restore service, all past due charges, together with any fees, must be paid in full to avoid additional fees. A partial payment is not sufficient to resume service unless satisfactory arrangements have been made with Customer Service in advance.

CREDIT CARD PAYMENTS TAKEN BY PHONE:

Payment can be made by phone with a credit card with our Customer Representative at **(352) 754-4037.**

RETURNED PAYMENTS: Checks, Credit Card and EFT payments dishonored for any reason will result in a returned payment charge. The dishonored payment and any fees must be paid with cash to restore service.

AFTER HOURS AND EMERGENCIES: Our Customer Service and Operations Division responds to after hour call outs for emergency turn off of services. If you are requesting service to be restored for non-emergency, an after hour overtime fee of \$70.00 is charged.

*OVERTIME CHARGES - Apply for services scheduled after 2PM, Weekends and Holidays.

Visit our Web site for more
information, Account Access, forms
and to make online payments at:
<http://www.hernandocounty.us/utills>

Please Join Us for Hernando County Water Awareness Series 2012 - Hernando County Utilities Department-Administration Building - 21030 Cortez Blvd., Brooksville, FL 34601. For more information or to sign-up for any workshop e-mail us at: waterconservation@co.hernando.fl.us

December 2, 2011: **Rain Barrel Workshop - **Fees Apply	January 6, 2012: Understanding Our Water Agencies	February 3, 2012: Stormwater Management
March 2, 2012: Getting the Most from Your Irrigation System	April 13, 2012: Florida's Karst Geology and Springs: **Pre-registration Required.	May 11, 2012: Are you ready for Hurricane Season?