



MAIL PAYMENT TO:
 HERNANDO COUNTY UTILITIES
 P.O. BOX 30384
 TAMPA, FL 33630-3384
 (352) 754-4037 "AT YOUR SERVICE"

<http://www.hernandocounty.us/utills/>

Statement Date 08/31/10
Account Number S00000-00

Account Summary
Past Due Balance
 Any Past Due Balance Must Be Paid Immediately
 to Avoid Interruption in Service

Total Balance Due 58.42
 Payment Due Date 09/20/10

Water Conservation Tips!

- Use Florida Friendly landscaping principles & plants. Water your landscape ONLY as needed. Visit: <http://www.floridayards.org> for more information.
- Properly install a rain sensor to your irrigation system and check for leaks in your irrigation system.
- Keep your yard mowed 3-4" high & use slow-release fertilizer.
- Follow the One Day per Week Watering Restrictions. Water only before 8:00 am or after 6:00 pm.
- For more water conservation tips visit our website at: <http://www.hernandocounty.us/utills/>



MAKE CHECK OR MONEY ORDER PAYABLE IN U.S. FUNDS.
 DO NOT SEND CASH THROUGH THE MAIL.
 DO NOT FOLD, CLIP OR STAPLE PAYMENT STUB.
 INCLUDE ACCOUNT NUMBER WITH PAYMENT.



13 - 3328
 CUSTOMER, SOME
 123665 SOME DR
 SPRING HILL FL 34606



BK0035502 1 000005842 1 0

PLEASE FOLD AND TEAR THE TOP PORTION
 OF BILL AND RETURN WITH YOUR PAYMENT.

IMPORTANT MESSAGES:
 **** ELECTRONIC FUND TRANSFER PARTICIPANT ****
 Amount due will be electronically transferred on 09/14/10.
 ***** Your Watering Day At 14942 BROOKRIDGE BLVD Is On TUESDAY *****
 ***** Water ONLY Before 8:00 am OR after 6:00 pm *****

METER ID		ACCOUNT NUMBER		ACCOUNT NAME		SERVICE ADDRESS	
87831751		S00000-00		CUSTOMER, SOME		123665 SOME DR	
TRANSPONDER ID		METER READ		PREVIOUS READ DATE		BILL FROM DATE	
1830424749		08/23/2010		07/23/2010		07/30/2010	
METER SIZE/UNITS		BILL TO DATE		BILL TO DATE		NUMBER OF DAYS IN READ	
5/8" 1.0000		08/31/2010		08/31/2010		31	
AVG MONTHLY USAGE		AVG USAGE LAST MONTH		AVG SAME MONTH LAST YEAR			
33800		34700		12900			
CURRENT READ		PREVIOUS READ		CONSUMPTION		IRR CURRENT READ	
403200		384400		18800			

1	\$ 0.95	0 - 5,000	4.75
2	\$ 1.12	5,001 - 10,000	5.60
3	\$ 1.68	10,001 - 20,000	14.78
4	\$ 2.24	20,001 - 30,000	N/A
5	\$ 3.36	30,001 - 50,000	N/A
6	\$ 5.60	50,001 - 75,000	N/A
7	\$11.20	75,001 - and up	N/A

PREVIOUS BALANCE 41.74
 PAYMENTS RECEIVED 41.74CR
 BALANCE FORWARD 0.00

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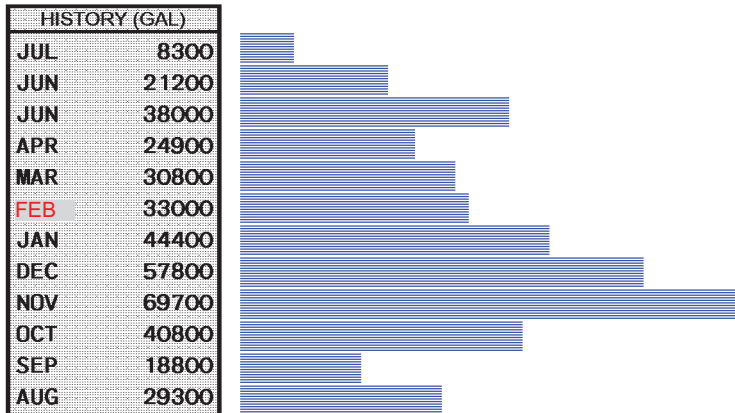
CURRENT ACTIVITY

WATER USAGE 25.13
 WATER BASE CHG 5.00

SEWER USAGE 15.96
 SEWER BASE CHG 12.33

TOTAL CURRENT CHARGES 58.42

TOTAL DUE 58.42



**HERNANDO COUNTY UTILITIES DEPARTMENT
CUSTOMER SERVICE**

7425 Spring Hill Dr., Spring Hill, FL 34606
(352) 754-4037 Fax (352) 688-5012

PLEASE MAIL ALL CORRESPONDENCE DIRECTLY TO OUR OFFICE
DO NOT SEND CASH

PAYMENT AND DISCONNECT POLICY: Utility bills are due upon receipt and become past due 20 days after the billing date. Failure to receive a bill does not prevent service interruption or additional service charges. If your statement shows a past due balance, payment should be made immediately to avoid late fees and possible interruption of service. Your service may be disconnected for failure to pay the past due balance in full in a timely manner. To restore service, all past due charges, together with any fees, must be paid in full to avoid additional fees. A partial payment is not sufficient to resume service unless satisfactory arrangements have been made with Customer Service in advance. Disconnection may result in an additional deposit being required.

CREDIT CARD PAYMENTS TAKEN BY PHONE

Payment can be made by phone with a credit card with our Customer Representative at (352) 754-4037.

LATE FEE: If a monthly bill remains unpaid after the due date, a penalty of 5% will be assessed to the past due balance. Past due balances should be paid immediately to avoid additional fees and possible interruption of services.

RETURNED PAYMENTS: Checks, Credit Card and EFT payments dishonored for any reason will result in a returned payment charge. The dishonored payment and any fees must be redeemed with cash to restore service.

1. \$25.00 for returns of \$50.00 or less
2. \$30.00 for returns of \$50.01 - \$300.00
3. \$40.00 for returns of \$300.01 - \$800.00
4. 5% of face amount for return greater than \$801.00

SERVICE FEE: New service, restoration of service for non-payment, additional service trips are charged a service fee. Requests made after 2 PM are scheduled for the next business day.

1. Workdays 8 AM to 2 PM - \$35.00
2. After 5 PM, Weekends and Holidays - \$70.00

AFTER HOURS AND EMERGENCIES - Our Customer Service and Operations Division responds to after hour call outs for emergency turn off of services. If you are requesting service to be restored for non-emergency, an after hour overtime fee of \$70.00 is charged.

*****PLEASE MAIL ALL CORRESPONDENCE DIRECTLY TO OUR OFFICE.*****

Administration & Engineering
21030 Cortez Blvd., Brooksville, FL 34601
(352) 754-4037 Fax (352) 754-4485

Billing, Customer Service & Collections
7425 Spring Hill Dr., Spring Hill, FL 34606
(352) 754-4037 Fax (352) 688-5012

Visit our Web site for more information, forms and to make online payments at:
<http://www.hernandocounty.us/utills>

Hernando County Utilities Department
Water Conservation Division
Water Conservation Division (352) 754-4705

We Want to Help you Save Water & Save Money!!

HCUD is promoting our water conservation incentive programs for qualified residential customers. Qualified participants may receive a water bill credit for participating in these programs. The 2010 Low Flow Toilet Replacement Program will provide up to a \$200.00 water bill credit, the 2010 Rain Sensor Rebate Program will provide a \$50.00 water bill credit.

You will find more **very important** information regarding rules and qualifications on our website at:
<http://www.hernandocounty.us/utills/PDF/conservation/save%20money.pdf>