



Flood Map Contact Information



Hernando County Flood Map Information: www.hernandocounty.us/floodmap/

- Hernando County: johnb@hernandocounty.fl.us (352) 540-6300
- City of Brooksville: bgeiger@cityofbrooksville.us (352) 540-3810
- City of Weeki Wachee: cityofweekiwachee@yahoo.com (352) 592-2004
- Southwest Florida Water Management District (SWFWMD) (800) 423-1476, Ext. 4297
- Questions about specific parcels: **(352) 540-6300**
- General Questions: FEMA Call Center – 1-877-FEMA-MAP (336-2627)
- National Flood Insurance Program: (813) 788-2624

Appeals and Protests – Calls and requests will go according to the general process below:

- Call will go to the Local Call Center (352) 540-6300 where general information is provided including the County's website and FEMA Map Information exchange number (**FMIX 1-877-336-2627 aka 1-877-FEMA-MAP**).
- If more specific information is needed, the caller can leave a message identifying their parcel number and/or address for use to identify if the call will be returned by staff from the City of Brooksville, City of Weeki Wachee, or County.
- The appropriate community's staff will return the call providing guidance on the Appeal and Protest process.

Website Resources

• **Local County Website:** <http://www.hernandocounty.us/floodmap/>

• **FEMA Website on Mapping:** www.fema.gov/fhm

• **SWFWMD Website on Flood Map Updates:** www.watermatters.org/floodplain

• **For general information about flood insurance:** www.FloodSmart.gov

(The Flood Risk Estimator on this website uses the current maps, not the new preliminary maps, so the level of flood risk estimated may not be representative.)

FEMA Mapping Assistance Center: 1-877-FEMA MAP (1-877-336-2627)

Open Monday-Friday, 8am-6:30pm

- For questions on flood policy coverage and rates:
1-800-611-6125
- For agent questions on policy coverage and rates:
1-800-720-1093
- For lender questions on policy coverage and rates:
1-800-611-6125

Public Open Houses:

Wednesday, August 11, 2010

3:30 to 7:30 p.m.

Thursday, August 12, 2010

3:30 to 7:30 p.m.

Central High School Cafeteria

14075 Ken Austin Parkway

Brooksville, Florida 34601